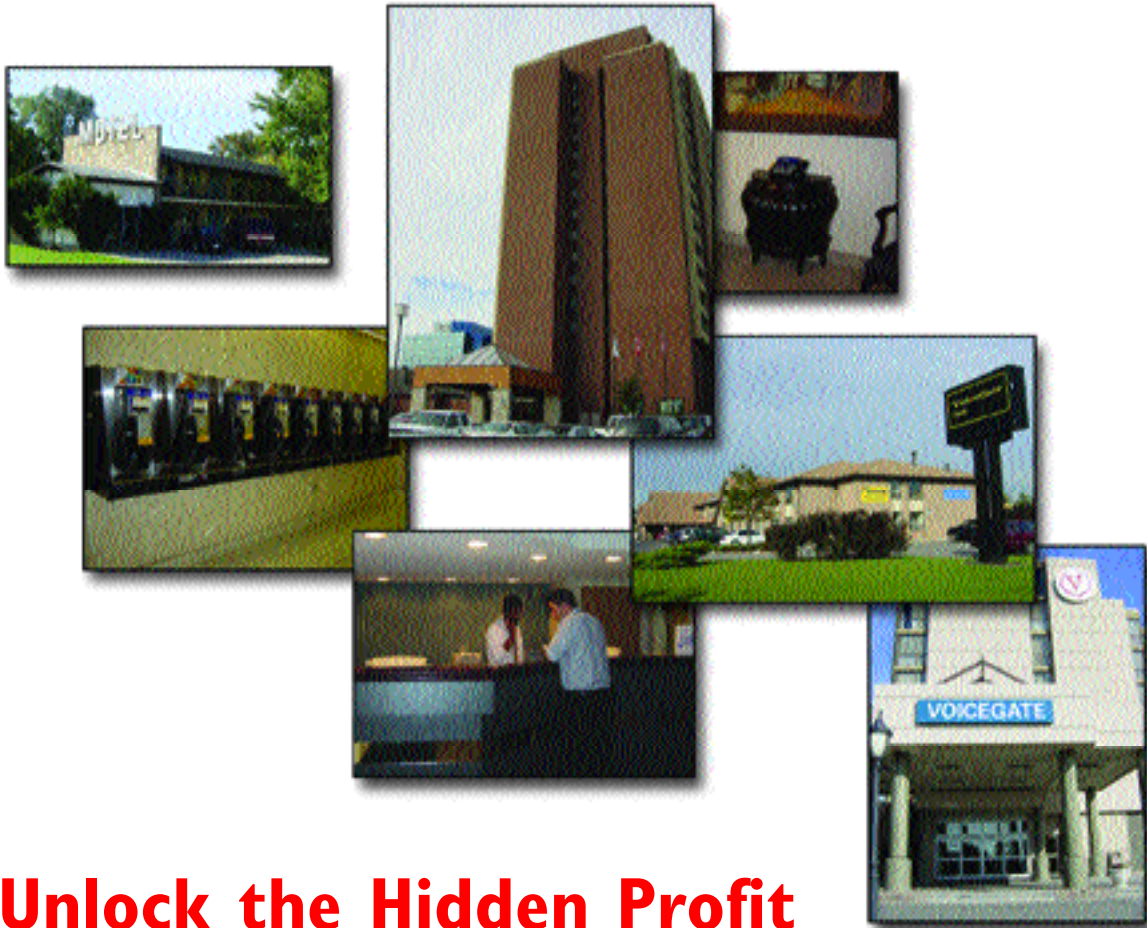


# COMPLETE HOTEL CALL PROCESSING



## Unlock the Hidden Profit in your Property's Business Communication System!

- Automated Attendant
- Call Accounting
- Instant Wireless Messaging
- On-Hold Messaging
- Property Management Interface
- Speech Recognition
- Voice Mail

by

VoiceGate

# Take Total Control... with VoiceGate's Hospitality Suite Call Processing Modules

## CONTROL THE INVESTMENT

### IT STARTS WITH THE ENGINE

VoiceGate's PC based, open modular system architecture is the secret. Designed to accept new technologies as they come along. VoiceGate's hospitality suite grows as your needs grow. Unlike proprietary systems, VoiceGate can accept new technologies as they become available, obsolescence proofing your investment today and into the future. Choose VoiceGate's Inteleserver as your call processing engine and plug-in additional modules from the Hospitality Suite as your needs grow.

**inteleserver**

## CONTROL THE COST

### THE PHONE SYSTEM

Save thousands of dollars and make your existing or new phone system smart using VoiceGate's plug-in hospitality modules as requirements and budgets permit. VoiceGate's Hospitality Suite of plug-in modules provide affordable, seamless, digital control for most new and existing phone systems.



## CONTROL THE REVENUE

### THE CALL ACCOUNTING

Track telephone profit with VoiceGate's flexible integrated Call Accounting Module. Set rates, costs, alarms and generate billing reports on every call in-and-out of your facility.



## CONTROL THE CALLS

### THE VOICEMAIL / AUTOMATED ATTENDANT

Even the smallest property can save valuable human resources using VoiceGate's award winning Automated Attendant/ Voice Mail Module. Flexible day/night greetings and extensive call routing trees allows you to process calls the way you want, when you want. VoiceGate's unique "dial by home number" direct-to room transfer feature, restricts the automated attendant from directly connecting to rooms by no-one other than close friends and relatives who are privy to your guest's home phone number. VoiceGate's easy to use voicemail provides a powerful full feature set for administration, like "find me" service and desktop messaging; or simple save and listen services for guests.

**TollGuard**  
CALL ACCOUNTANT



## CONTROL THE PROPERTY

### THE PROPERTY MANAGEMENT INTERFACE

If your property is currently using a property management system, chances are VoiceGate's Hospitality Suite of plug-in modules already integrates with it. Check-in, check-out and call billing are seamless with our integrated PMS module.



## VOICE CONTROL

### THE SPEECH RECOGNITION

Speech enable your VoiceGate to speed call processing and save the expense of answering frequently asked questions and processing or transferring calls to rooms. Guests will appreciate picking up the phone in the room and having the VoiceGate say "What would you like to do?" rather than trying to understand hard to read room telephone dialing instructions.

And now for the really good news! VoiceGate's Speech Engineers can create a customized speech enabled automated attendant interface, designed specifically to get the most out of each property's unique needs and requirements. \*

### SPEECH RECOGNITION



\*Additional charges apply

## CONTROL THE MESSAGE

### THE ADVERTISING/MESSAGE ON-HOLD

Keep customers and callers informed when they are put on-hold. The VoiceGate Wav Module is a digital recorder announcer that can be remotely administered to play studio quality on-hold messages. Additionally, you have the flexibility to play up to three (3) wav files per day, per day of week detailing specials, upcoming events, or property specific promotions.



## CONTROL THE STAFF

### THE INSTANT ON-SITE WIRELESS MESSAGING

On-site transmitters allow 3 instant intra-messaging between administration, housekeeping, front desk, security, bell-hop and hospitality services. Stay in constant contact with all staff carrying inexpensive RF pagers. Increase efficiency, response time and customer service with VoiceGate's Instant Wireless Messaging Module. It can also be used to communicate with guests for babysitting services, important phone calls, and message notification.



## THE RIGHT CHOICE

VoiceGate's Hospitality Suite of Call Processing modules allows any property to start small, and add modules as needs grow. Improved communications between employees and guests will be sure to enhance the experience of staying at your property, while at the same time improving your bottom line. Choose VoiceGate's Hospitality Suite to satisfy your call processing needs today and into the future.

**Now that's control! Ask if our competition can do that!**

## PROPERTY MANAGEMENT INTERFACES

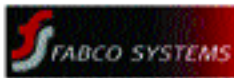


**AutoClerk®**



**CSC**

**desig**



**La Quinta**  
Inns - Inn & Suites

**LODGICAL SYSTEMS**



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**VisualOne**

Property Management Interfaces were current at time of publishing. If you do not see an Interface please call. We are always adding more. Logos and trademarks are property of their respective owners.

### ALSO INCLUDED IN THE VOICEGATE FAMILY OF PRODUCTS...

Advertisement On-Hold  
Automated Attendant  
Call Accounting  
Call Logging  
Call Monitoring  
Central Office Based Systems  
Custom Applications

Desktop Messaging  
Dialers  
Digital Recorder Announcer  
Digital Video Recorders  
Emergency Notification Systems  
– Mass Emergency Out-Dialers  
Fax Mail

Fax On Demand  
Hospitality Systems (PMS)  
Instant Desktop Messaging  
Instant Wireless Messaging  
Interactive Voice Response  
Message On-Hold  
Network Surveillance

School Notification Systems  
– Home Work / Absenteeism Modules  
Screen Pop  
Speech Recognition  
Text To Speech  
VoiceMail – (Enterprise and Central Office Based)  
Voice Recording



**VOICEGATE CORPORATION**  
HEAD OFFICE

550 Alden Road, Unit 112, Markham, Ontario, Canada L3R 6A8  
Tel: (905) 513-1403 / 1-800-668-2387 Fax: (905) 479-6999  
E-mail: [voicegate@voicegatecorp.com](mailto:voicegate@voicegatecorp.com)  
Website: [www.voicegate.com](http://www.voicegate.com)

**VOICEGATE CORPORATION**  
250 Cooper Avenue, Suite 102,  
Tonawanda, NY USA 14150-0390  
Tel: 1-800-250-2929 Fax: (716) 871-1969  
E-mail: [voicegate@voicegatecorp.com](mailto:voicegate@voicegatecorp.com)

**VOICEGATE TECHNOLOGIES INDIA PVT. LTD.**  
"Navbahaar" 10-3-299/2/B  
Humayun Nager, Hyderabad, 500 028, India.  
Tel: 91-40-2353 7863 Fax: 91-40-2353 6212  
E-mail: [vgindia@voicegatecorp.com](mailto:vgindia@voicegatecorp.com)