

“GET A GRIP”

on creeping telephone expenses

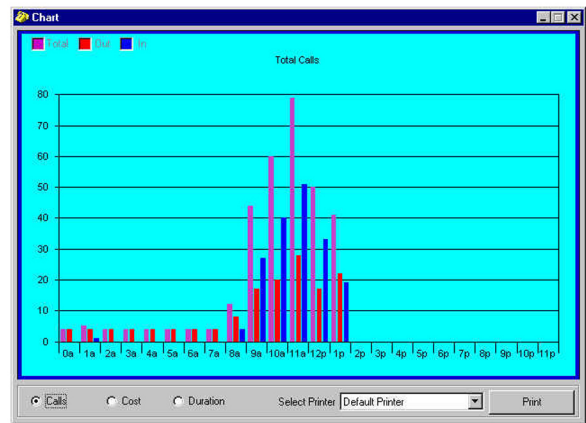
with **VoiceGate CA**

now included as a standard module with every

VoiceGate ICS

Telephone calls typically account for over 70% of enterprise telecommunications expense. VoiceGate Call Accounting tames creeping telephone costs... improves call handling... improves customer service and satisfaction: here's how...

The VoiceGate Call Accounting module continuously monitors and captures SMDR data from your telephone lines and extensions and provides CDR (Call Detail Records) on all on-going telephone activity in real time. These detailed call reports are transferred to the VoiceGate ICS hard drive and can include calculated costs of all outgoing and incoming calls together with important information such as 'all lines busy' time, 'on hold' times, abandoned calls, total call activity and call duration.



Company Name	Address	Province/State	Country	Country Code	Long Distance Call	International Call	Area Code	Phone Number	Email	Web Site
VoiceGate Corp	10520 Yonge St. Unit 35B, Suite 233	Ontario ON	Canada CA	1	1	011	905			

Tax Name	Percent
GST	0%
PST	0%
TAX	0%
	0%
	0%

Complete Call: 1 sec
Seconds Per Unit: 60 sec
Logoff Time: 0 min
Number of Records on the Screen: 9999
 Account Code Enable Round Up



With these detailed records available, enterprise managers are able to optimize their telephone systems' configuration, find ways to reduce costs, allocate costs to departments and tenants and charge back clients on actual usage time. Other major benefits include verification of telephone company long distance charges, elimination of internal telephone misuse and evaluation of employee productivity.

All Phone#	Frequency	Outgoing Phone#	Frequency	Incoming Phone#	Frequency
9054744940	37	9054744940	37	4169179533	10
4169179533	10	19108758725	8	4169943133	7
4169943133	8	4169437288	7	9056604096	7
19108758725	8	#331999H39H331#	3	16315957081	7
9056604096	7	19108758725280	3	16315957082	6
4169437288	7	4167541017	2	18456882009	5
16315957081	7	18777447378	2	15206221115	4
16315957082	6	4169799932	2	12288756095	4
18456882009	5	269	2	16315952981	3
16038959200	4	16038959200	2	16789660114	3
12288756095	4	P4169437288	2	19108758729	3
15206221115	4	15172666773	1	16315952499	3
19108758729	3	4164	1	16104322209	3
19108758725280	3	13127877700	1	15172631608	3

VoiceGate ICS Telephone System Integrations

VoiceGate communications solutions provide coverage across most popular business phone manufacturer's product offerings. Systems start from 2 port standard 2500 set integrations with Avaya, Comdial, NEC, Nitsuko, Samsung, Siemens, OKI, Toshiba, Panasonic, Vodavi and Win and grow to 24 ports capable of "Seamlessly Superior" digital integrations with Meridian Norstar, Nortel SL1, Meridian M1, Rolm, Mitel, and Avaya System 75/85/Definity phone systems. Bilingual versions for regional languages are available.

PARTIAL FEATURES LIST

- Supports all VoiceGate ICS / Windows NT telephone system integrations
- Unlimited extensions
- Real time data collection
- Remote operation
- Fraud and system error alarms
- Reports by user extension, departments, tenants, client's account codes
- User list can be downloaded from VoiceGate ICS database
- Reports by bar line graphics
- Password protection
- Multiple reporting options



ABOUT VOICEGATE

VoiceGate Corporation designs, manufactures, markets and supports innovative technically superior communications solutions for business, industry and government. System design emphasizes simple installation, ease of use and reliability. VoiceGate products are marketed internationally through interconnects, wholesale distributors and OEM's.

Login Day	Login Time	Logoff Day	Logoff Time	Name
4/1/02	1:49:09 PM	4/1/02	12:27:06 PM	Administrator
4/1/02	9:56:11 AM	4/1/02	12:27:06 PM	Administrator
3/28/02	10:19:33 AM	3/28/02	12:56:33 PM	Administrator
3/27/02	1:14:10 PM	3/27/02	1:15:46 PM	Administrator
3/27/02	1:13:12 PM	3/27/02	1:14:05 PM	Administrator
3/26/02	1:38:48 PM	3/27/02	9:34:03 AM	Administrator
3/26/02	12:28:19 PM	3/26/02	1:37:34 PM	Administrator
3/26/02	12:28:02 PM	3/26/02	12:28:13 PM	VOICEGATECORP
3/25/02	1:59:55 PM	3/26/02	12:24:49 PM	Administrator
3/25/02	11:18:36 AM	3/25/02	1:58:35 PM	Administrator
3/22/02	5:48:27 PM	3/25/02	9:17:00 AM	Administrator
3/22/02	5:47:52 PM	3/22/02	5:48:14 PM	VOICEGATECORP
3/22/02	1:44:33 PM	3/22/02	5:45:09 PM	Administrator
3/22/02	12:53:28 PM	3/22/02	1:40:16 PM	Administrator

MULTIPLE APPLICATIONS

- Hospitals - Financial Institutions
- Education Institutions - Legal Offices
- Government Departments
- Consulting and Accounting Professionals
- Wholesale & Retail Service Organizations

FOR FURTHER INFORMATION CONTACT -



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