



CallAlert Wireless™

Instant Wireless Messaging

You won't miss **important calls**.

Pull important callers off hold - **Get them** while they are still on line.

You get **instant caller ID** notification, wherever you are.

You **know in seconds** who leaves a voice mail message.



NOW YOU KNOW WHO IS ON THE LINE AND YOU CAN EITHER....



CallAlert with voice mail - What is it ?

CallAlert integrates the power of an award winning call processing system with a world class on-site paging system.

CallAlert with voice mail - How does it work ?

CallAlert is an automated attendant that instantly transmits the Caller's ID Name and Number to a pager while the caller is forwarded to a person's extension. The person receiving the page can use any telephone in the building to quickly connect with the caller. The caller is automatically sent to voice mail if no one answers the page. CallAlert provides voice prompts to inform the caller that it is locating a person or that it is ready to accept a voice mail message.

CallAlert works with VoiceGate ICS and most modern phone systems.

Applications

- Car Dealerships • Stock Brokerage • Hospitals • Service Providers
- Financial Institutions • Schools • Sales Departments

CallAlert **Wireless**™

Instant Wireless Messaging

CallAlert is an on-site, silent paging system. Paging between staff members can be quickly achieved through any phone extension. The switchboard operator or any VoiceGate Client user can use the "QUIKPAGER" or any keyboard to send text message pages.



QUIKPAGER

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VOICEGATE ICS

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ALPHANUMERIC PAGER

CallAlert Major Features

Wireless transmission of messages to alphanumeric pagers.

Paging Coverage of 1 to 5 miles depending on selected power and terrain.

Use any touch-tone telephone to page people by responding to voice prompts.

Use QUIKPAGER keyboard to page on-site and off-site pagers.

Name Directory for 200 names.
Create up to 32 Groups.

Internal memory stores up to 300 sent messages for viewing, re-sending or printing.

Print logs of messages.

Optional PageAlert Wireless provides security alarm and mobile alert paging.

CallAlert Major Benefits

Wireless Freedom

When you are away from your desk, CallAlert informs you when you have a call and tells you who is calling. You are now free to roam throughout your facility and never miss a call.

Increased customer satisfaction

Transparent call screening allows CallAlert to inform callers that their party is being located while they hold for a connection. If their party chooses not to take the call at that time, callers are automatically forwarded to voice mail. Smooth effective call handling creates a high level of caller satisfaction.

Improved work environment

By eliminating the intrusive noise and distractions created by overhead audio paging systems, CallAlert improves the work environment and promotes increased workforce productivity.

Saves Time and Money

CallAlert eliminates costly paging company monthly fees and long distance calls. Call screening saves employee time and promotes more efficient call handling while at the same time performing valuable record keeping functions.



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