



ASCS
AUTOMATED STAFF CALL-IN SYSTEM

Automated Staff Call-In System (ASCS)

Fills shifts automatically

Frees up valuable human resources to complete other tasks and responsibilities

Tracks and reports historic acceptance or decline of shifts by employee

Can record employee's verbal responses to shift offers for dispute review and reconciliation

E-Mail notification to managers that the shift has been filled and by whom

Employees can choose to talk live to managers using VoiceGate's advanced "voice casting" feature

www.voicegate.com
1-800-668-2387

Automatically Calls and offers employees shifts by:

Collective bargaining restrictions

Time of day and week

Variable time delay between calls

Pauses calling campaign so employees currently on shift can be offered to take available shift.



CALL IN SICK



MANAGER

Sort Lists and Target:

- Overtime Eligibility
- Staff Schedule
- Hours Worked
- Seniority
- Location
- Shift
- Skill Set
- Chain Lists

VOICEGATE ASCS



JASON DUNN
NO ANSWER

KERI WOOD
VOICEMAIL

JANE SMITH
DECLINED

CATHY MOORE
SHIFT ACCEPTED

Call Senior Part-Time nurses with less than 40 hours in this work period, by seniority, in that order